

Frequently Asked Birthday Party Questions

Is the birthday child included as a guest? Yes, guests are the number of kids seated around the birthday table and does include the birthday child.

Do I have to pay an entrance fee for adults? Remember that parents and accompanying adults never count as party guests.

My 16 year old niece is planning to attend our party. Is she counted as a guest? Our entrance fee is only for those who choose to play. If she prefers to attend the party and not play, you have the option of adding a party place settings with drink for \$3 each and an ice cream for \$2 each.

Are babies counted as guests? Our entrance fee is not required for children under one year. You have the option of adding a party place settings with drink for \$3 each and an ice cream for \$2 each.

What if I need to Reschedule or cancel my party? We ask for a 7 day notice for a party postponement or cancellation. In the event that you need to cancel a party reservation, our refund policy on deposits is:

More than 7 days - refund via \$40 Out of this World gift card

7 days or less - refund via \$25 Out of this World gift card.

When rescheduling, your full deposit will be applied towards your new party date.

Can I bring my own Cake? You are welcome to bring your own cake, however it must be bakery or store prepared. We do have servers and lighters on hand for your convenience. If you'd prefer, we can arrange for the cake from Fred Meyer Bakery at retail price plus a \$5 administrative fee. Cakes ordered by us must be ordered four or more days prior to your party date.

Can I bring outside food to the restaurant? We do ask that no outside food be brought into Out of this World Pizza & Play with the exception of birthday cakes or cupcakes.

When do I order my pizza and other food items? You are welcome to order pizzas, salads, bread sticks and drinks with your party host upon your arrival. No pre-orders are necessary. Your host will help you place these orders.

What about drinks for adults? With your birthday package, bottomless sodas may be purchased at a discounted rate of \$1.50.

Do you have any other foods available Chip & Dip Trays (\$10), Hummus & Pita Trays (\$15), Vegetable Trays (\$20) and fruit trays (\$25) are also available. All party trays are 16" and must be ordered four or more days prior to your party date.

How long can I stay at my table during my Lunar party? For parties in our dining area, you are welcome to stay as long as you like, however, we may request that you release any unused tables after 1.5 hours. Typically, your party activities are complete and children are busy playing by this time. We will always allow adequate seating for remaining adults.

My party package includes a party room. Where do I go after 1.5 hours? After 1.5 hours in your party room, your party host will help relocate your party to reserved tables in our dining area. You and your guests are welcome to stay in the dining room as long as you like.

What does a party host do? Your host will work with you during your party to keep your party on schedule, get ice cream orders, help with pizza/cake service and assist your party in relocating to the main dining area should you and/or your guests choose to extend your stay. Your host is also available to assist you with any other requests you have during your party.

If your party package does not already include a host, you are welcome to add a host to your party for an additional \$30. A host would be scheduled for the first 1.5 hours of your party and must be requested four or more days prior to your party date.

Can multiple children from the same family use the same Invitation? Yes

What if my guest forgets their waiver? You will notice that our invitation includes a waiver that must be completed and signed by each child's parent or legal guardian. We will have additional waivers at the front desk if a child forgets or loses their waiver. Please let us know if you need additional invitations.

Do you have gift bags? Yes, we have two styles of gift bags to accommodate toddlers and older kids. They are \$3.50 per child, We also offer Out of this World T-shirts for \$5 per child or combine a gift bag and T-shirt for \$8 per child. If needed, these may be ordered during your party.

Are Socks required? Socks are required for all play activities and are available at the front desk if needed for a small charge.

Can parents of guests attend? Parents of guests are welcome to stay and play at no charge or drop off their child. We ask that you, as party parent, stay on the premises until all guests have been picked up or have a parent or guardian present.

Can Siblings of guests attend? If you have additional seats in your party that go unused, you may use these to cover a sibling of a guest. Siblings that are not covered within the number of guests for your party will require the standard entrance fee either covered by you or their parent or you may add them as a guest for the added child fee. Birthday amenities are not included with a standard entrance. Your party host will assist you with these details.

Do I tip my party host? Tipping your party host is not required or expected. However, if your host did an outstanding job with your party, you are welcome to tip them as you see fit. A portion of the party host tip is shared with all of our Crew members who helped make your party experience a success.

It is our goal to provide you with a completely enjoyable and carefree birthday party that your child will remember. Please feel free to contact us with any additional questions at 503-681-8866 or birthdays@outofthisworld.net